

From: [REDACTED]
To: [REDACTED]
Subject: RE: AWRP Permit Variation Application - EPR/KP3808PN/V003
Date: 30 April 2026 12:55:00
Attachments: [image001.png](#)
[image002.png](#)

Hi [REDACTED]

Ive had a few emails to you sent back by Thalia postmaster so issue could be at both ends ?

From: [REDACTED]
Sent: 30 April 2026 12:30
To: [REDACTED]
Subject: Fw: AWRP Permit Variation Application - EPR/KP3808PN/V003

Hi [REDACTED]

Please see below.

The application can't seem to get through to the PCS email. I have checked with our IT, and it seems to be an issue at your end? See snapshot below.

Have you received the application? If so, please can you provide an alternative email address? Or forward on our application to the relevant person?

Thanks,

[REDACTED]



From: postmaster@defra.gov.uk <postmaster@defra.gov.uk>
Sent: Thursday, April 30, 2026 12:12
To: PCS@environment-agency.gov.uk <PCS@environment-agency.gov.uk>
Subject: Undeliverable: AWRP Permit Variation Application - EPR/KP3808PN/V003

You don't often get email from postmaster@defra.gov.uk. [Learn why this is important](#)

PRDDWPEXCSR1602.DT2.local rejected your message to the following email addresses:

PCS@environment-agency.gov.uk (PCS@environment-agency.gov.uk)

Something went wrong and your message couldn't be delivered. This could be a temporary issue. Try resending the message in a few minutes. If that doesn't work, forward this message to your email admin.

For Email Admins

The message couldn't be delivered because a mail routing loop was encountered. This may be due to a routing misconfiguration in the mail flow settings for either your organization or the recipient organization. If mail flow settings were recently updated, this error may be temporary.

Check the message headers in the section below to determine where the loop may be occurring and if it's something you or the email admin for the recipient

organization can fix.

For more information, see [Error code 5.4.12 in Exchange Online and Office 365](#).

PRDDWPEXCSR1602.DT2.local gave this error:
SMTP; Hop count exceeded - possible mail loop detected on message id
<CW1P302MB20750D3A7770DCFC86A4145CC2352@CW1P302MB2075.GBRP302.PROD.OUTLOOK.COM>

[REDACTED]

[illegible]

[REDACTED]

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Thalia Waste Management Limited is a company registered in England and Wales (Company number: 07333225. Our registered office is at 3rd Floor 3-5 Charlotte Street, Manchester, England M1 4HB. For particulars of companies within the Thalia Group, please visit <https://thalia.co.uk/company-particulars/>

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